TCXBAK
REMOTE BACKUP SERVICE
Effective 03/01/2013
All prices and specifications subject to change without notice

Imagine you sit down in front of your computer and the screen is blank, it will not turn on, and everything you stored on it is gone…permanently gone. It may be easy to purchase another computer, and it may be easy to reload programs, but what about your data. What if every account, every balance, every document, every letter, every picture, and every keystroke you ever entered to the computer is permanently gone. This is every computer user's nightmare. However, for about half the price of a package of gum, you can have a remote backup plan that will protect you from such a devastating data loss.

There are two kinds of backup:

1. Internal Backup
   Internal backup takes place inside the computer box. It is usually accomplished by having multiple main hard drives that simultaneously spread data across the drives. If one hard drive were to fail, the other drives take over until the bad hard drive is replaced. Internal backup can also include an additional separate hard drive in the computer box that is copied to when the computer is not being used. One or both of these methods are used in servers and workstations sold by Tele Comm. Although this method protects from some damage that may occur to the primary data drive, it does not protect against fire, theft, or major damage that may affect all internal drives.

2. External Backup
   External backup takes place outside the computer box. It is usually accomplished by connecting a removable data cartridge or USB drive to the computer, and copying the data from the internal drive to the external drive. The external drive can then be transported to a different location. This method of backup protects against any damage or theft of the computer, but needs human intervention and manipulation that requires a high level of discipline, and an investment in backup media. There is, however, another method of external backup. Remote external backup is a method by which data is automatically remotely backed up through the Internet. Tele Comm's **TCXBAK** is a very secure, sophisticated, remote backup system that combines our proprietary Internet backup software with a world class data storage company that has a 60 year history of records management, and currently services over 120,000 clients. It can be used for servers, office workstations, and even home computers. And it only costs about sixty-seven cents a day.