



September 2008 Edition

The Tele Comm Times

Successful Transition!

Congratulations to all the offices that have made the successful transition from NHIC Medicare to Palmetto GBA Medicare. Special thanks to all the "Early Boarders" who helped us complete our testing well ahead of schedule. For anyone who has not received their password from Palmetto, you may call us when you receive it and we will assist you with your first transmission to Palmetto.

It May Be Time For Another Transition

Now that the Palmetto transition is behind you, it may be time for another transition...the transition to **TCXMED**. Upgrading to **TCXMED** will save you time and money. Think about no paper to deal with, no payments to post, integration with EMR software, appointment reminders, and remote automatic secured backup through the Internet. Give us a call today at 800-689-8100 to schedule and in office or Internet demo.

Say Goodbye to Medicare Dial Up Say Hello to Eligibility Checking

For approximately \$1 a day, your office can be billing ALL electronic claims to ALL electronic insurance companies AND check Medicare eligibility on line through the Internet. With the **TCXMED** software and our new "Two-For-All" claim processing center setup, billing claims has never been easier. That's right, no more paper, forms, ink cartridges, phone lines, modems, envelopes, stamps, lost mail, or labor. And what about those pesky claims that have to be sent on paper? They can also be sent through the Internet to the claims processing center where they will be printed and mailed for less money than the cost of a postage stamp!

4 Months to Paperless

Just as **TCXMED** can eliminate paper from your medical billing operation, Tele Comm is eliminating paper from our accounting operation. All Tele Comm invoices will be sent by email only starting January 1, 2009. If you have already received an email invoice from us, you have seen just how simple it is to pay the invoice and to review your account on line. It's easy, it's fun, and you can earn points on your credit card every time you pay a bill. It is truly a Win Win situation! And remember, if you do not already have an email address, call us and we will help you get one for free. If for any reason you will not be able to receive email invoices by January 1, 2009, please contact Tiffany immediately at 951-688-8100 to make special arrangements.

Tele Comm Introduces ABC

Tele Comm Computer Systems Inc is now providing you with a new unique service that will simplify your bookkeeping with once a month billing, make it quick and easy to pay your bill, and help you keep better track of your account with Tele Comm. This new service is the **A**utomated **B**illing **C**ycle, and is **FREE!**

Here's how it works:

For example: October 5th you order a box of forms, October 15th you order a couple of ribbons, and October 20th you order a case of envelopes. Although all items are shipped immediately after they are ordered, your bill is not e-mailed to you until November 1st. On November 1st all the items will appear on one bill and you can review your bill and/or your entire account on-line. On November 5th the bill is automatically processed for payment and charged to whatever credit card you choose. There are no paper invoices to handle, no checks to write, no mail to send, AND, you can be accumulating points on the credit card of your choice!

All you need to do to take advantage of this service is to simply call or e-mail Tiffany at 800-689-8100 or tiffany@telecommcomputersystems.com.

XP Antivirus...IT IS A VIRUS!!

Despite our warnings and many articles on the Web, some people have fallen victims to the computer virus called "XP Antivirus". If this program or anything similar to it pops up on your screen, make sure you click the (usually red) "X" in it's windows dialog box and **DO NOT DOWNLOAD THIS PROGRAM**. It is a virus that will reek havoc on your computer. If you get this virus, call us immediately and we will try to help you recover from it. To best protect yourself from this and other computer viruses, always practice safe computing:

- Never go to a website unless it is a trusted site for your business
- Never download anything unless you know exactly what it is
- Never open email unless you are expecting it and know the sender

Tele Comm...**GREENER** every day

Our transition to total **GREEN** is on target for **January 1, 2009**. We currently have a paperless invoicing and payment system in place, and all correspondence from Tele Comm, including the Tele Comm Times, is quickly moving to email. If you need assistance setting up an email account, call us and we can help. We are encouraging ALL offices to **GO GREEN** with their billing system, and the **TCXMED** application can help you achieve that goal. Call us today for more information.



**TELE
COMM**

MEDICAL BILLING SOLUTIONS

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Attention: Tele Comm Medical Biller!



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