



# The Tele Comm Times

1-800-689-8100 - [www.telecommcomputersystems.com](http://www.telecommcomputersystems.com)

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## **Special Offer**

If you are a Legacy Medical Billing Software client, be sure to check your Software Service Contract invoice for special information. The majority of Tele Comm clients are now running the **TCXMED** Practice Management and Medical Billing Software, and new features keep coming to this software. In addition to automatic payment posting and appointment reminder, we now have integrated the insurance eligibility checking into the appointment book, and early next year we will be releasing our new collections module. Remember, with **TCXMED** you can kiss your printer, ink cartridges, paper, insurance forms, envelopes, stamps, paper appointment books, paper patient statements, and paper EOBs good bye. You will save a significant amount of money on supplies and time spent dealing with all that paper, and this time can now be redirected to claim follow up and collections, and **TCXMED** can now help you with that also.

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## **ICD-10—What and When...and How does it affect your Software?**

You have probably heard of the ANSI 5010 and ICD-10 by now, and you may have received a phone call from your local IPA or HMO inquiring about your ability to use the new ICD-10 codes. Complete information about the ICD-10 codes and the new 5010 submission format can be found at <http://www.cms.gov/ICD10/>, but here is a listing of highlights, subject to government change, of course:

### **WHAT?**

The ICD-10 is the 10th revision of the International Statistical Classification of Diseases and Related Health Problems. The code set allows more than 14,400 different codes and permits the tracking of many new diagnoses. The format of the ICD-10 consists of three to seven characters where the first digit is alpha, all letters are used except U, the second and third digits are numeric, the fourth, fifth, sixth, and seventh digits can be alpha or numeric, and the decimal placed is placed after the first three characters.

### **WHEN?**

ICD-10 codes must be used on all HIPAA transactions, including outpatient claims with dates of service, and inpatient claims with dates of discharge on and after October 1, 2013. On January 1, 2012, standards for electronic health care transactions change from Version 4010/4010A1 to Version 5010. These electronic health care transactions include functions like claims, eligibility inquiries, and remittance advices. Unlike the current Version 4010/4010A1, Version 5010 accommodates the ICD-10 codes, and must be in place first before the changeover to ICD-10. The Version 5010 change occurs well before the ICD-10 implementation date to allow adequate Version 5010 testing and implementation time.

### **HOW DOES IT AFFECT YOUR SOFTWARE?**

If you are running the **TCXMED** Practice Management and Medical Billing Software, you are running software that from the ground up was designed to use the ICD-10 codes and 5010 electronic format. We have already preformed all the preliminary internal testing, and will begin external testing on January 1, 2011 as per the CMS timeline found at [http://www.cms.gov/ICD10/03\\_ICD-10andVersion5010ComplianceTimelines.asp#TopOfPage](http://www.cms.gov/ICD10/03_ICD-10andVersion5010ComplianceTimelines.asp#TopOfPage).

If you are one of the remaining offices that are running the Legacy Software, we will continue to support the Legacy software to the limits of it's capabilities. We will be contacting each one of you individually before December 31, 2010 to develop individualized plans for insuring that the software will continue to perform your billing in the best way possible.

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## TCU - Tele Comm University

Our classroom setting continues to be a great success, with classes from one to ten people being conducted weekly. We have classes on all aspects of the **TCXMED** software in a quiet environment where you access your actual database. Beginning in 2011 we will expand the course material to encompass all aspects of billing. Do you have a specific topic on which you would like a class? Do you have co-workers that would like instruction on a particular topic? In addition to our regular classes listed below, we now offer classes customized to your specific needs. Contact us at 800-689-8100 or tcu@telecommcomputersystems.com.

- BEGINNING**
- Patient Registration
  - Case Coverage
  - Insurance Management
  - Charge Entry
  - Claims Processing
  - Appointment Scheduling

- ESTABLISHED**
- Claim Correction
  - Payment Entry
  - Statement Processing
  - Shortcut keys
  - Electronic Payment Posting

- ADVANCED**
- Understanding Reports
  - Creating Queries
  - Document Management
  - Appointment Reminder
  - Eligibility Checking
  - EMR Interface

## Hardware Managed Services

Imagine if you could hire a full time IT person for your office that was available 24 hours a day, 7 days a week, 365 days a year, and you only had to pay him for a 40 hour week and only \$1 per hour. Wow, you would probably hire him tomorrow! If so, then sign up for Tele Comm HMS tomorrow! If you are an average office with one server computer and four workstations, that is all it would cost you for all of that service; only \$1 per hour, or about \$175 per month. Call us at 800-689-8100 or email us at tcms@telecommcomputersystems.com to get started, and we will give you your first month free. Hurry, this is a limited time offer.

## TCXMED Report of the Month

The TCXMED report of the month is a report within the [AR] Accounts Receivable Analysis listing. Per user requests, modifications have been made to The Accounts Receivable by Responsible Party report. The report now prints portrait style with a larger font, and modification to the columns have been made to simplify the report.

**ACCOUNTS RECEIVABLE BY RESPONSIBLE PARTY  
SACRED HEART MEDICAL GROUP**

FOR: All - Minimum Balance / All - Minimum Aging Days / All - Maximum Aging Days  
FOR: All - Facilities / All - Financial Classes / All - Billing Providers / All - Service Providers / All - Insurance Companies / All - Insurance Groups / All - Responsible Parties  
AS OF: 11/18/2010

| Id            | Responsible Party Name | Outstanding Balance |                    |                 | Aging             |                 |               |               |                    |
|---------------|------------------------|---------------------|--------------------|-----------------|-------------------|-----------------|---------------|---------------|--------------------|
|               |                        | Total               | Ins Portion        | R/P Portion     | Current           | Over 30         | Over 60       | Over 90       | Over 120           |
| 5             | Unapplied Ins Payment  | (\$263.00)          | (\$263.00)         | \$0.00          | \$0.00            | \$0.00          | \$0.00        | \$0.00        | (\$263.00)         |
|               | ARCOLA, CHARLES        | \$70.00             | \$0.00             | \$70.00         | \$0.00            | \$0.00          | \$0.00        | \$0.00        | \$70.00            |
| 27            | CLATON, JOAN           | \$200.00            | \$200.00           | \$0.00          | \$0.00            | \$0.00          | \$0.00        | \$0.00        | \$200.00           |
| 65            | CUNNINGHAM, FAMILY     | (\$216.51)          | \$0.00             | (\$216.51)      | (\$216.51)        | \$0.00          | \$0.00        | \$0.00        | \$0.00             |
| 19            | DUNES, LUKE            | \$9,080.00          | \$9,545.00         | (\$465.00)      | \$0.00            | \$0.00          | \$0.00        | \$0.00        | \$9,080.00         |
| 8             | FLINSTONE, FRED        | \$200.00            | \$200.00           | \$0.00          | \$0.00            | \$0.00          | \$0.00        | \$0.00        | \$200.00           |
| 14            | GREY, MEREDITH         | \$180.00            | \$180.00           | \$0.00          | \$0.00            | \$80.00         | \$0.00        | \$0.00        | \$100.00           |
| 28            | HADABABYTSABOY, BO     | \$13,942.50         | \$13,900.00        | \$42.50         | \$0.00            | \$0.00          | \$0.00        | \$0.00        | \$13,942.50        |
| 1             | HALLIWELL, PIPER       | \$2,010.31          | \$1,536.31         | \$474.00        | \$0.00            | (\$20.00)       | \$0.00        | \$0.00        | \$2,030.31         |
| 7             | JEFFERSON, GEORGE      | \$11,359.60         | \$11,212.60        | \$147.00        | \$2,000.00        | \$162.00        | \$0.00        | \$0.00        | \$9,197.60         |
| 32            | KOOTHRAPALI, RAJES     | \$1,500.00          | \$1,500.00         | \$0.00          | \$0.00            | \$0.00          | \$0.00        | \$0.00        | \$1,500.00         |
| 62            | MARROW, GEMMA          | \$85.00             | \$85.00            | \$0.00          | \$85.00           | \$0.00          | \$0.00        | \$0.00        | \$0.00             |
| 2             | MCKAY, DYLAN           | \$345.00            | \$300.00           | \$45.00         | \$0.00            | \$0.00          | \$0.00        | \$0.00        | \$345.00           |
| 17            | MOSBY, THEODORE        | \$350.00            | \$325.00           | \$25.00         | \$0.00            | \$0.00          | \$0.00        | \$0.00        | \$350.00           |
| 20            | OCEAN, DANNY           | \$125.00            | \$0.00             | \$125.00        | \$0.00            | \$25.00         | \$0.00        | \$0.00        | \$100.00           |
| 63            | SMITH, BOB             | \$240.00            | \$240.00           | \$0.00          | \$240.00          | \$0.00          | \$0.00        | \$0.00        | \$0.00             |
| 18            | SMITH, BOBBY RAY       | \$180.00            | \$90.00            | \$90.00         | \$0.00            | \$0.00          | \$0.00        | \$0.00        | \$180.00           |
| 22            | SMITH, MABLE           | \$760.59            | \$760.59           | \$0.00          | \$0.00            | \$0.00          | \$0.00        | \$0.00        | \$760.59           |
| 13            | SMITH, SHANIQUA        | \$3,950.00          | \$3,940.00         | \$10.00         | \$0.00            | \$0.00          | \$0.00        | \$0.00        | \$3,950.00         |
| 12            | SNOW, CRISSY           | \$1,519.41          | \$1,519.41         | \$0.00          | \$0.00            | \$0.00          | \$0.00        | \$0.00        | \$1,519.41         |
| 15            | SOLOMON, DICK          | \$100.00            | \$100.00           | \$0.00          | \$0.00            | \$0.00          | \$0.00        | \$0.00        | \$100.00           |
| 33            | STINSON, BARNEY        | \$108.00            | \$100.00           | \$8.00          | \$0.00            | \$0.00          | \$0.00        | \$0.00        | \$108.00           |
| 61            | TELLER, JAX            | \$80.00             | \$0.00             | \$80.00         | \$80.00           | \$0.00          | \$0.00        | \$0.00        | \$0.00             |
| 3             | TRIPPER, JACK          | \$300.00            | \$285.00           | \$15.00         | \$0.00            | \$0.00          | \$0.00        | \$0.00        | \$300.00           |
| 25            | WARD, HOWARD           | \$360.00            | \$260.00           | \$100.00        | \$0.00            | \$0.00          | \$0.00        | \$0.00        | \$360.00           |
| 23            | WESTON, MICHAEL        | \$326.31            | \$326.31           | \$0.00          | \$0.00            | \$0.00          | \$0.00        | \$0.00        | \$326.31           |
| <b>TOTAL:</b> |                        | <b>\$46,892.21</b>  | <b>\$46,342.22</b> | <b>\$549.99</b> | <b>\$2,188.49</b> | <b>\$247.00</b> | <b>\$0.00</b> | <b>\$0.00</b> | <b>\$44,456.72</b> |