



# The Tele Comm Times

1-800-689-8100 - [www.telecommcomputersystems.com](http://www.telecommcomputersystems.com)

## Exciting New Features

Many new features have just been added to **TCXMED**, including program enhancements to the query output, reports, and treatment authorization management. Some of these features have been months in the making, and they are now ready to be part of our next general release. As always, we will provide you support on these changes by phone, by Internet, or on site. However, given the scope of the update, we highly encourage you to come to our office and participate in one of our classroom sessions, where you will be in a quiet environment, you will be working on your data, and you can enjoy lunch on us! Here are just three of the many items added:

### Statements / Statement Processing

You now have the option to mask the Subscriber ID on a patient statement. This option can be managed in several ways, on the CO - Company table, which gives you the ability to mask all subscriber id's. On the IC - Insurance Company Table, where you can mask the id on an insurance by insurance basis, e.g. Medicare and Tricare. You may also mask the insured id on the STM - Statement Processing screen.

### Appeals / Follow-up Tab on Charge Entry Screen

This is an enhancement to the current Appeals / Follow-up tab on the CE—Charge Entry screen. Significant modifications have been made to this tab, adding the most frequently needed data for claims follow-up, minimizing the need to click in between different tabs. You are now able to assign "ownership" of a charge to an individual user and assign a status to the charge, e.g. Worked, Pmt Pending, etc.

The screenshot shows the 'Charge Entry/Information' window for patient MOSBY, THEODORE E. The 'Appeals/Follow-up' tab is active, displaying a table with columns for Date, By, Reason, Insurance Company, F/U Date, Assigned To, Closed, and Date Closed. A row shows a date of 09/11/09, user AM, reason 'MEDICAL RECORDS REQUESTED', and insurance company 'BLUE CROSS'. The 'Closed' checkbox is checked, and the 'Date Closed' is 02/04/11. Below this, there are sections for 'Activity/Notes' and 'Insurance Detail' with various financial and administrative data.

### TCM - Tracking and Control Management

This is an interactive form with print capability for managing claim follow-up activity by claim "owner".

The screenshot shows the 'TCM Tracking and Control Management' window. It features a 'General' section with fields for ID (AM) and User (MONTES, ANN). Below is an 'Active Charges' table with columns for Chrg Id, T/C R/Dte, Balance, Insurance Company, App Dte, Appeal/Follow-up, F/U Dte, Status, Comment, Charge Amt, and DOS. A row shows Chrg Id 102, Balance \$175.00, Insurance Company BLUE CROSS, App Dte 09/11/09, Appeal/Follow-up MEDICAL RECORDS REQUESTED, Status WORKED, and Charge Amt \$200.00.

## Tele Comm Times Special

From now until February 28, 2011, if you purchase five (5) reams of Laser CMS 1500 Claim Forms, you will receive one (1) ream for free. Don't miss this special buy, and watch next month for another *Tele Comm Times Special!* Place your order by phone at 800-689-8100, or email Ann at: [ann@telecommcomputersystems.com](mailto:ann@telecommcomputersystems.com).





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## **E-Prescribing**

### WHAT IS IT?

Electronic prescribing or eRx, is the electronic transmission of prescription information from the prescriber's computer to a pharmacy computer. It replaces a paper prescription that the patient would otherwise carry or fax to the pharmacy. It is believed to improve patient safety by reducing the possibility of a prescribing error due to various causes including poor handwriting or ambiguous nomenclature.

### IS IT MANDATORY?

No, eRx is not mandatory at this time.

### WHAT ARE THE ADVANTAGES?

Improved efficiency and accuracy can be achieved with eRx. Also, there is a government incentive program for providers who use eRx.

### HOW CAN YOU GET IT?

Most EHR software has built in eRx capability. However, eRx can be accomplished without an EHR software by using an stand alone eRx program. Certified EHR software companies and stand alone software companies can be found on the SureScripts website at <http://surescripts.com/>.

### HOW MUCH DOES IT COST?

If the eRx is being used as part of an EHR, the cost will probably be zero. If a stand alone eRx program is used, there may be a charge for the stand alone software.

NOTE: The source of the information in this article is: <http://www.cms.gov/ERxIncentive/>

## **Free EHR Trial**

Are you ready to start using an EHR software? Do you want a package that integrates your billing, charting, and eRx? Tele Comm can help you acquire a 2011-2012 ONC-ATCB Certified EHR system that is fully integrated into the **TCXMED** software that you can use for free for three months. Don't miss this limited time opportunity to be up and running on a certified EHR that will qualify you to receive up to \$60,000.00 or more in Stimulus payments. Call us today at 1-800-689-8100 to get started.

## **Coming Next Month**

An all new off site backup service is coming next month from Tele Comm. **TCXBAK** is a new Internet based backup service provided by Tele Comm. You can sign up for your business or your home computer and have piece of mind that your data, files, pictures, and other information is being securely backed up each day. Watch for the special we will be offering for this service in next month's TCTimes.

## **Free Netbook, Anyone?**

In one of our biggest give away to date, Tele Comm will be awarding one lucky individual a new netbook computer. Watch for information in next month's Tele Comm Times as details of this give away are revealed.

## **The Repeal of the "Affordable Care Act"**

On January 19, 2011, the House of Representatives voted to repealed the "Affordable Care Act", or what has been commonly referred to as "ObamaCare". On January 24, 2011, H.R.408 was introduced to eliminate the EHR incentive from the 2009 Stimulus Bill H.R.1. On January 31, 2011 a Federal Judge agreed with 26 States and declared the "Affordable Care Act" unconstitutional. How does all this impact the Medical Industry? Only time will tell, but one thing we all know for sure is that billing and collections will continue to be complex. To stay on top of issues and perfect your billing and collection skills, sign up for one of our **TCXMED** Release 2.3.X classes where you will learn how the advanced features of **TCXMED** can help your practice secure maximum reimbursement.