

December 2008 Edition

The Tele Comm Times

1-800-689-8100 - www.telecommcomputersystems.com

IMPORTANT NOTICE TO ALL OUR CLIENTS

All of us at Tele Comm Computer Systems Inc have been working diligently to convert our corporation to a paperless company. This conversion will allow us to reduce our expenses and eliminate waste. This will benefit our clients by helping us to hold the line on our prices, while contributing to a cleaner environment. For the past year we have been encouraging our clients to go green by receiving invoices from us by e-mail and making their payments on-line. Those clients who have made the change are now benefiting from all the advantages of going paperless. Although we previously have stated that we would be only invoicing by e-mail beginning January 1, 2009, we have decided to delayed implementation of this policy in deference to the current financial climate. It is not our desire to impose any changes that potentially would financially impact any of our clients. Therefore, if you are currently receiving paper invoices and you want to continue receiving paper invoices, we will continue to send them to you. Also, we have been encouraging all of our clients to upgrade from the Legacy medical billing software to **TCXMED**, our premier medical billing and management software. Although this upgrade will benefit your practice in many ways, if you have chosen to keep the Legacy software, we want to assure you that we will continue support the Legacy product as long as you continue to use it. If you have any questions or concerns, remember we are available 24 hours a day, 365 days a year at 1-800-689-8100.

XPANTIVIRUS IS A VIRUS!

DO NOT DOWNLOAD THIS PROGRAM! IT IS A VIRUS!

It can reek havoc with your computer and may make it necessary to clean the hard drive and reset the computer back to it's originally purchased state. Follow these simple rules and you will be protected from this and other viruses:

1. Never insert unknown media into your computer
 2. Never open an email unless you are expecting it
 3. Never download unless it is from a trusted site
 4. If you get a pop-up, click the red "X" to close it
- And if you ever have any questions, **CALL US FIRST!**

The Tele Comm Times Palmetto Edition

Tele Comm is now publishing a weekly newsletter, The Tele Comm Times—Palmetto Edition. The intent of this publication is to pass on useful information that has been retrieved from the Palmetto GBA website. Look for the latest updates from Palmetto GBA: Alerts listed for the current month, and Denial Finder for the current month.

Direct Connect

Effective December 1, 2008, Tele Comm will be utilizing a new technology that will provide faster after hours service. Our new **Direct Connect** service will connect you directly to a Tele Comm service representative when you call after hours or on the weekend. This new service is provided free of charge to all of our service contract clients.

New Products-Lower Prices

Tele Comm is now offering Intel Quad Core processors in all of our computers, and computer prices have dropped. If you are thinking about purchasing a new computer, visit our website at:

www.tcxmed.com/files/Price_List.pdf
for the latest pricing on our systems.

EMR, E-Prescribing, and Practice Management

If you are looking for an all-in-one office system, Tele Comm has the solution for you. Our all-in-one system allows you to configure the system the way you want it at a price that is right for you. You can have a totally integrated system that will electronically chart your patients, manage your prescriptions, electronically bill insurance and patients, automatically post payments, and produce financial reports that you can create. The time has come to automate your office and Medicare will give you a 2% incentive payment to get started. Call us today at 1-800-689-8100 to learn more.

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