



The Tele Comm Times

1-800-689-8100 - www.telecommcomputersystems.com

School Days, School Days

Tele Comm University has experienced the largest enrollment in March since we began! We have seen over 103 students pass through our classroom and have conducted over 18 classes in the month of March. Congratulations to all our alumni! What's that...you haven't enrolled yet? It's easy, just call 800-689-8100 and we will get you started today!



Classroom size can be from 1 to 10 students. Topics can be chosen by you and as much or as little time will be spent as you need. Come join us! It's great instruction and good food!



Training is a very pleasant and productive experience when you are in a quiet classroom setting, with your own computer, working on your live office data, and with support personnel ready to answer all your questions.

Facts about the Epsilon Incident

In case you have not heard, Epsilon, a marketing company, had an "incident" where someone gained "unauthorized entry" to Epsilon's system. Ok...so what does that mean? It means that Epsilon, used by many companies such as Amazon, Best Buy, TiVo, Walgreens, and Walt Disney, had your email address stolen from them. Smooth move, Epsilon! So now what? Well, if you haven't received enough email spam for refinancing your house, buying replica watches, or increasing body part sizes, you're going to get more. Can you do anything about it? No. Can you prevent it from happening in the future? Possibly. Prevention is all about safe computing. In addition to our website publication on "Virus Prevention"

(http://telecommcomputersystems.com/files/Virus_Prevention.pdf),

you may want to check out our new website publication on "Email Security"

(http://telecommcomputersystems.com/files/Email_Security.pdf)

Oh, and you will be happy to hear that Tele Comm DOES NOT use Epsilon or any other marketing company, and Tele Comm DOES NOT and never will make your email address or any of your information available to anyone. We take your security and your privacy very seriously.

Major Upgrades in Progress

On March 15, 2011, Tele Comm began an upgrade of our server room, Internet, and telephone service. With these new upgrades we hope to eliminate busy signals and slow Internet support connections. Upgrades are projected to be completed by April 30, 2011.

6 Simple Rules for NOT Getting a Virus

Want some simple rules for staying clean? Here they are, straight from a Tele Comm technician who is constantly removing viruses from customer computers:

1. Don't use your computer for non-work related activities
2. Don't open email attachments unless you know what they are and who sent them
3. Don't click on random links on any site, even a trusted site
4. Don't install games from any site, even a trusted site
5. Don't think because it is a recipe website it is safe—any site can be compromised
6. Don't believe pop-up's that offer something for free—you may be one click from a virus

Is your Home Computer Lazy?

Tele Comm now offers on-line as well as on-site service and repair on home computers. If your office has a Hardware Managed Service contract with Tele Comm, the on-line home computer service is FREE. If your office does not have Hardware Managed Service, then our rate for on-line and on-site service on home computers is \$45 per half hour, including any travel time. HOWEVER, for the month of April 2011, we are offering the first half hour of on-line service FREE TO ALL CLIENTS. Most computer problems are diagnosed and fixed in the first half hour, so if you are having a problem give us a call!





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Coming soon to your TCXMED

Two columns have been added to the Provider table under the Claim Coding Override Tab to accommodate for certain types credentialing situations. A number of instances have come to light, where providers are credentialed with different Tax IDs numbers for different payers, including instances where the Tax ID associated with the primary payer of the claims is different from the Tax ID associated with the secondary payer.

ing Overrides													
Schedules		Schedule Exceptions		Provider/Facility Claim Coding Schedules		Sender Identifiers (Trading Partner Ids)							
Overrides:													
Insurance Company	Start Date	End Date	Prov Num	Provider Number Qualifier	Group Num	Group Number Qualifier	Grp NPI	Credentials	P/Agmt	A/Assign	SOF	Override Tax ID	Override NPI
AT AETNA			193400000X	ZZ - Provider Taxonomy	193400000X	ZZ - Provider Taxonomy	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
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BC BLUE CROSS							<input type="checkbox"/>		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	555-55-5555	

TCXMED Featured Report OCR—Outstanding Claims Review

The OCR report will list all claims that are outstanding for the number of days you specify. This is a wonderful tool for calling an insurance company to check claims. The report lists the Patient Name, DOB, Charge ID, Subscriber Name and ID, if it is Primary or a Secondary claim, the number of days outstanding, the first and last submission dates, the procedure code billed, and the amount. All of these items are grouped by the insurance company billed.

The Adventures of Scary Gary, the EMR Salesman

The ever persistent, ever annoying, ever over-stating, and ever under-estimating EMR salesman, Scary Gary is out there to get you. Beware!

Hello Doctor...buy this EHR thingie and you won't need billers! Yes, umm... umm... the thingie will read your mind and ahh... ahh... immediately after entering the encounter, a helicopter appears over your office and a bag of gold is lowered in payment for services!

Stop with the misleading statements and ridiculous promises, Gary! Who do you think you are...the Easter Bunny? I, the TCU Mascot of truth, am here to set the facts straight.

Here are the facts, Doctor. All Physician offices need billing to be done properly and efficiently. That takes personnel and proven billing software. Don't be fooled by silly promises from Scary Gary. He will say anything, no matter how foolish, to pitch his EMR software.