



May 2008 Edition



# The Tele Comm Times

## ***Remove Medicare legacy numbers by May 23, 2008 or claims will be rejected!***

NHIC Medicare is currently showing informational errors on the Error Summary Report when legacy numbers are sent on claims. However, Medicare has indicated that beginning May 23, 2008, all legacy numbers must be removed or claims will be rejected. **TCXMED** users can simply click one box to remove legacy numbers. Legacy software users must manually remove all Medicare, PIN and UPIN numbers from the doctor file, and from the sole and/or group screens. Information regarding this can be found on our website at [www.tcxmed.com](http://www.tcxmed.com). Some offices may experience additional problems related to their tax ID after the legacy numbers are removed. If you receive error M379 or M382 on your Medicare Error Summary Report, you will need to contact Medicare to confirm and possibly change the tax ID number that Medicare has linked to your NPI number.

## ***Palmetto GBA EDI Application Form***

Palmetto GBA has been selected by the Centers for Medicare and Medicaid Services (CMS) to serve as the new A/B Medicare Administrative Contractor (A/B MAC) for Jurisdiction 1 (J1), which includes the state of California. Palmetto GBA is scheduled to assume responsibility for Jurisdiction 1 beginning September 2, 2008. All submitters, including billing services and providers who do their own billing, must complete the **J1 EDI Application Form**. It is important that instructions are followed and that all required information is completed. Incomplete forms will be returned to the applicant, thus delaying processing. A PDF copy of the J1 EDI Application Form is available for download at [www.palmettogba.com/palmetto/j1.nsf](http://www.palmettogba.com/palmetto/j1.nsf). A sample of the EDI Application Form can also be found on our website [www.tcxmed.com](http://www.tcxmed.com).

## ***Let the Appointment Reminder System make the call for you!***

Automatically send patients reminders of upcoming appointments with the appointment reminder expansion module. This module is a sophisticated software package that is totally integrated into the **TCXMED** application. Reminders can be sent directly from the **TCXMED** appointment book. They can be programmed to be sent at any time to patient email accounts, home phones, or cell phones. The results of the reminder are reported directly back to the **TCXMED** appointment book, and any voice message left by the patient can be listened to directly from any computer accessing the **TCXMED** appointment book. Call us today for a demonstration of this system.

## ***No More Bills! — In the mail that is...***

That's right, for whatever reason you may have...save a tree, save a stamp, or to just save some steps, you can now choose to stop receiving your Tele Comm invoices in the mail. We can make it easy and convenient by sending you a simple e-mail letting you know when a new invoice is posted. You also have the option to pay your invoice online directly from the emailed invoice.

### ***Benefits:***

- Convenience of paying bill online 24/7 on a secure website
- Accumulate credit card rewards
- Save time, paper, and postage

## ***Patient Online Statement Payments***

The **TCXMED** application now supports online patient payments. Offer your patients the additional convenience of being able to pay their statements online. Benefits to your office would be fewer checks to process, and improved cash flow with payments automatically deposited into your account. Patients would benefit with the convenience of being able to pay their statement online, 24/7 on a secure website. Call today for more information on this new enhancement to the **TCXMED** software.

## ***Stay Informed!***

Sign up for email updates from your insurance companies. If you do not have an email address, SIGN UP FOR ONE! There are many free email services available, e.g. yahoo, gmail, hotmail, etc. Insurance companies are no longer mailing Newsletters or Bulletins, they are now emailing and posting the information on their websites. Medicare will email you updates on a weekly basis with updated fee schedules and physician program updates, etc. Keep your office INFORMED! If you need help in setting up an email call us today and we will help.

## ***TCXMED User Meeting and Luncheon***

The user meeting and luncheon has been rescheduled for July 2008. Due to the impending NPI deadline and the Palmetto GBA Medicare takeover, we have elected to delay this meeting so we can better address Palmetto issues. All users of **TCXMED** are invited to attend this meeting where you will meet fellow **TCXMED** users, share ideas and troubleshooting techniques, learn tips about using the software, and see new features that have been added. Look for more information regarding the meeting in your email inbox soon!

Tele Comm...**GREENER** every day

Our transition to total **GREEN** is on target for January 1, 2009. We currently have a paperless invoicing and payment system in place, and all correspondence from Tele Comm, including the Tele Comm Times, is quickly moving to email. If you need assistance setting up an email account, call us and we can help. We are encouraging ALL offices to **GO GREEN** with their billing system, and the **TCXMED** application can help you achieve that goal. Call us today for more information.



**TELE  
Comm**

**MEDICAL BILLING SOLUTIONS**

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**Attention: Tele Comm Medical Biller!**



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