



June 2008 Edition



The Tele Comm Times

Palmetto GBA EDI “Pre Boarding”

Palmetto GBA has been selected by the Centers for Medicare and Medicaid Services (CMS) to serve as the new A/B Medicare Administrative Contractor (A/B MAC) for Jurisdiction 1 (J1), which includes the state of California. Palmetto GBA is scheduled to assume responsibility for Jurisdiction 1 beginning September 2, 2008. All submitters, including billing services and providers who do their own billing, must complete the **J1 EDI Application Form**. It is important that instructions are followed and that all required information is completed. Incomplete forms will be returned to the applicant, thus delaying processing. A PDF copy of the J1 EDI Application Form is available for download at www.palmettogba.com/palmetto/j1.nsf. A sample of the EDI Application Form can also be found on our website www.tcxmed.com. Immediately upon receiving your application approval, you should contact Tele Comm so we can “Pre Board” you, have your claims start sending to Palmetto GBA, and avoid the last minute crunch. Since May 1, 2008, when “Pre Boarding” was first allowed by Palmetto GBA, Tele Comm has successfully “Pre Boarded” clients using our **TCXMED** software. If you are still using the Legacy software, there has never been a better time to upgrade to the **TCXMED** system!

TCXMED Makes Calls for You!

Automatically send patients reminders of upcoming appointments with the **TCXMED** Appointment Reminder Expansion Module. This is a sophisticated software package that is totally integrated into the **TCXMED** application. Reminders can be sent directly from the **TCXMED** appointment book. They can be programmed to be sent at any time to patient email accounts, home phones, or cell phones. You can even send a text message to the patient’s cell phone! The results of the reminder are reported directly back to the **TCXMED** appointment book, and any voice message left by the patient can be listened to directly from any computer accessing the **TCXMED** appointment book. Call us today for a demonstration of this system. It’s a time saver and a money maker.

Hello Email Bye Bye Snail Mail

This Tele Comm Times is being distributed almost exclusively by email. All but a very few of our clients are signed on with us for email. If you have received this by snail mail (US Post Office Mail), please contact us immediately. Effective January 1, 2009, Tele Comm will no longer be snail mailing ANYTHING. All invoices, flyers, letters, and other correspondence will be sent **EXCLUSIVELY** by email. If you don’t have an email account, call us today and we can help you set one up. It’s free, it’s fun, it will improve your efficiency, and it helps us all by making our environment greener.

Computer Virus

The best way to deal with computer viruses is to make sure you do not get one. Here are some simple rules that if followed, should keep your computer healthy:

- Only go to well known business web sites such as Medicare, Medi-Cal, the AMA,, hospitals, www.tcxmed.com, etc.
- Do not click on anything that is an advertisement.
- Do not open any email unless it is from someone you know and is something you are expecting.
- Do not insert any CD, DVD, or flash drives into your computer unless you know exactly what is on them.

Most viruses are invited onto your computer by you! That’s right, it’s that free plasma TV, that computer speed enhancer, or that chance to win the car that lets the virus on your computer. When you see one of these pop ups, do not click on them. Instead, click on the **X** in the top right corner and get rid of it! Although you can install anti-virus software, be prepared for it to slow down your computer and only prevent viruses that it already knows about, not any new viruses. Also, anti-virus software has to be constantly updated. Oh, and do not use an anti-virus program called “XPANTIVRUS”...it’s actually a virus!

TCXMED Remote Backup

Tele Comm is happy to announce another enhancement to the **TCXMED** software, **REMOTE BACKUP**. This backup system provides a secure off site backup of your data. Watch your email in box for more information and a special offer on this new and exciting service.

Tele Comm and TCXMED Leading the Way to a Paperless Environment

Imagine your desk with no paper on it. This is our company goal by January 1, 2009. We are scanning all existing paper documents and not producing any new paper documents. As of January 1, 2009, all of our correspondence and invoicing with our clients will be by email, and the invoices you receive from us can be paid right from the email without the need of writing and mailing a check. This same technology exists in our **TCXMED** software. Imagine YOUR desk with no paper on it! Imagine all your documents organized and easy to find. Imagine not having to buy paper, insurance forms, statements, envelopes, ink cartridges, and the ever increasing expensive stamps. Well, you can stop imaging and start making it happen by purchasing the **TCXMED** software. Call us today for an in office or Internet demonstration.